Receive request to troubleshoot equipment

Gather Information and List Observations

Define Problem Area

Identify Possible Causes

Is there an obvious Probable Cause?

Test Probable Cause

Are there new Observations?

Test to reduce Problem Area

Is suspect component faulty?

Replace component and test operate system

Does system operate correctly?

Return equipment to service and follow-up to determine cause

For Electrical Troubleshooting Training Simulators on which to practice this process, visit: www.TroubleshootingSkills.com

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